

DraftSight® Standard

DraftSight Professional

DraftSight Premium

Product Installation and Activation Guide

For DraftSight 2023 Onwards

Last Update: August 2023

Revision 3.0



3DEXPERIENCE®



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1) Executive Summary

This guide provides DraftSight users with a reference to help when installing and activating the DraftSight Standard, Professional or Premium version software.

DraftSight 2022 merges the DraftSight Standard license into the DraftSight Professional license to provide more capabilities to users. However, existing DraftSight Standard clients may continue to use the Standard version and renew their subscriptions.

If you encounter any problem with product installation or activation, please consult the resources available at www.draftsight.com/support.

For more information about the application-specific processes or functionality, refer to the application Help files and to the DraftSight Community at:

www.draftsight.com/community

2) Welcome to DraftSight

This guide describes the process for installing the DraftSight software on a supported Windows® operating system (OS). The guide also covers the DraftSight Standard, Professional or Premium product activation process. The installation process is intuitive and comprises two main steps:

- Installing or updating the DraftSight software on a supported OS
- Activating the DraftSight license

3) Preparing for Installation

a) What You Need

- The DraftSight installation files
- A valid DraftSight serial number or license key. This can be found on the documentation sent to you after purchasing DraftSight.

Note: The DraftSight installation files can be downloaded from the DraftSight product page: <https://www.draftsight.com/support/draftsight-download>

b) Review the Prerequisites for Installing the DraftSight Software

Make sure that the computers on which you are going to install the DraftSight software meet or exceed the minimum system requirements. Noncompliance with the system requirements or supported platforms might cause performance problems or errors when

using the DraftSight application. The system requirements are available here:
<https://www.draftsight.com/media/system-requirements-draftsight>

c) Administrative Permissions

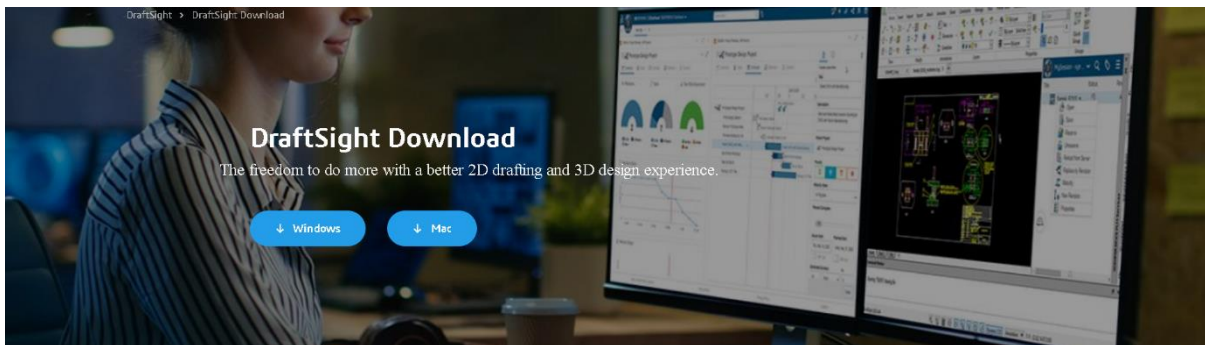
Make sure that the user account that performs the installation has administrative permissions to install and run the application on the operating system. If required, create the necessary (security) exceptions.

4) DraftSight Installation and License Activation

This section describes a typical installation and focuses on certain points to consider before and during the installation. To install the DraftSight software, follow these steps:

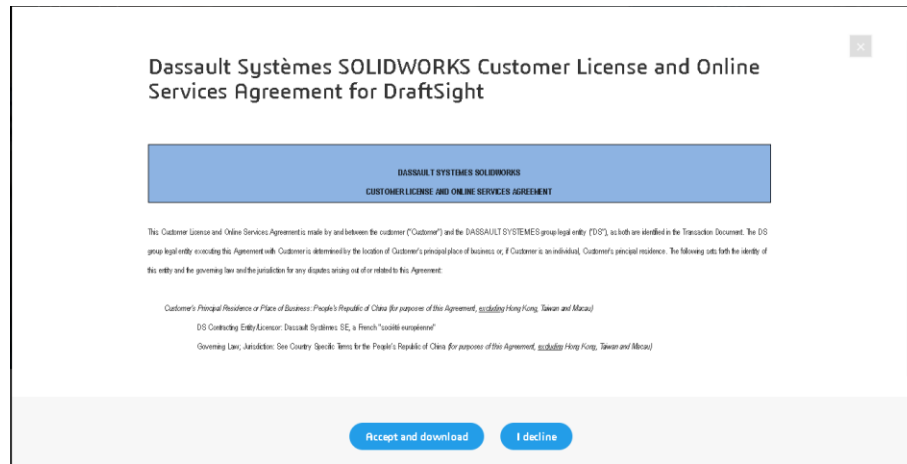
1. Download the DraftSight installation file from :

<https://www.draftsight.com/support/draftsight-download>



Be aware that there are different installation files for the Windows and Mac® platforms. Make sure that you download the appropriate installation file. The recommendation is to save a copy of the installation file for future use.

2. When you click to download the installation file, the Dassault Systèmes Customer License and Online Services Agreement page appears. Scroll down to read the full agreement and then click **Accept and download**.



3. After downloading the software, locate the installation file on your computer. Then, double-click the file to start the installation process. On a Windows computer, the default location is:

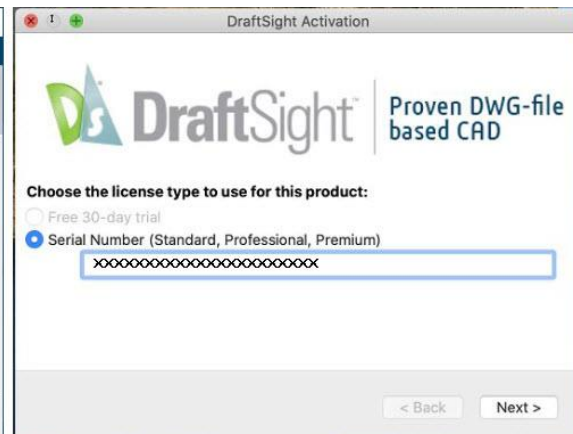
C:\Users\[user name]\Downloads\DraftSight64.exe

On a Mac computer, the installation file is usually present in the **Downloads** folder with the name *Draftsight.pkg*. You can access the **Downloads** folder from the *Finder*.

4. To begin the installation, double-click the executable program file.
5. On the **Welcome** page of the **DraftSight Installation** wizard, select the option corresponding to your product:

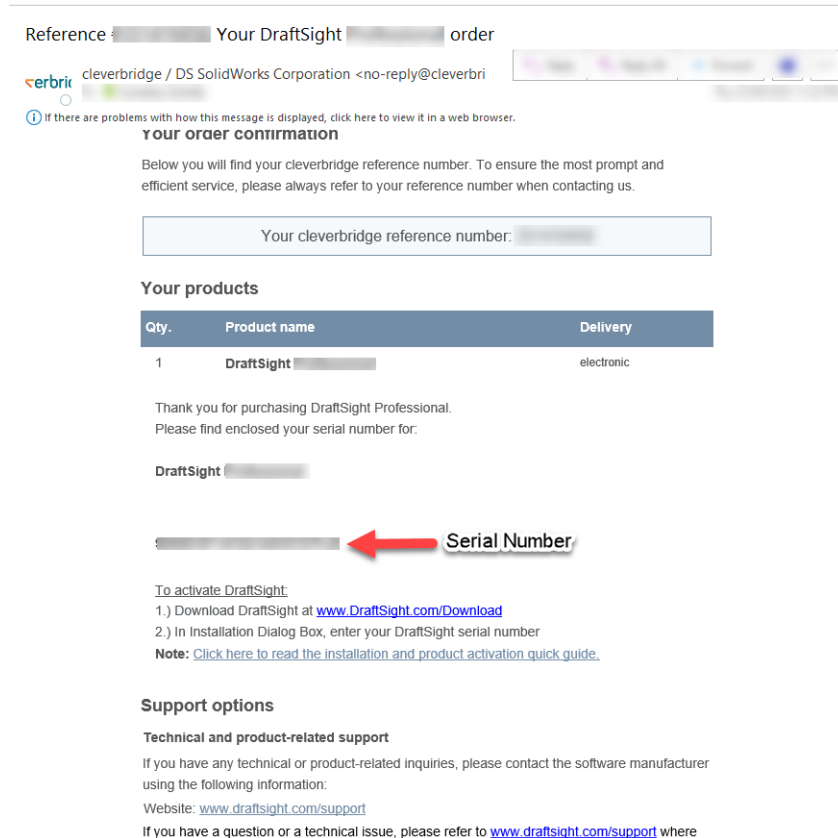


Windows

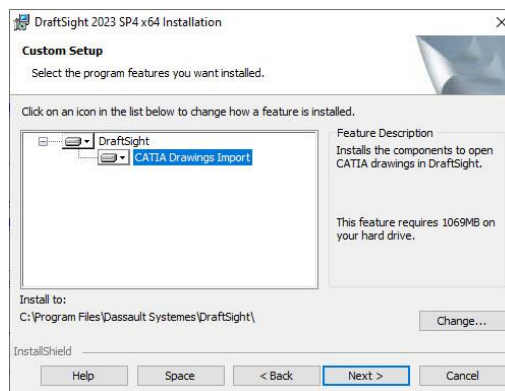


Mac

6. You can find the serial number required for your DraftSight in the email message or receipt that you receive at the time of the purchase. See the following image.

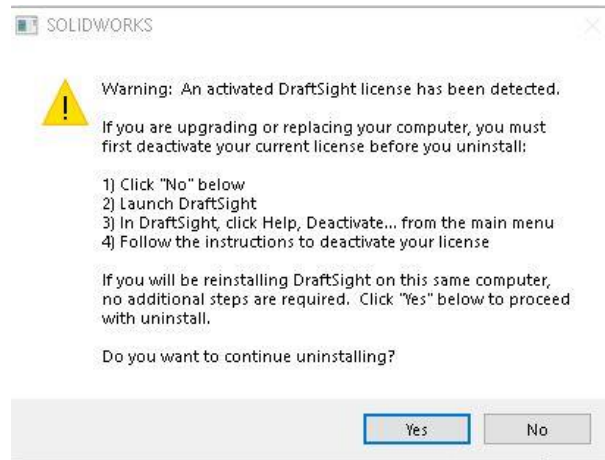


7. Click **Next**, and then follow the onscreen instructions to install the software.
8. Select CATIA Drawings Import to enable you to import CATIA Drawing files to DraftSight



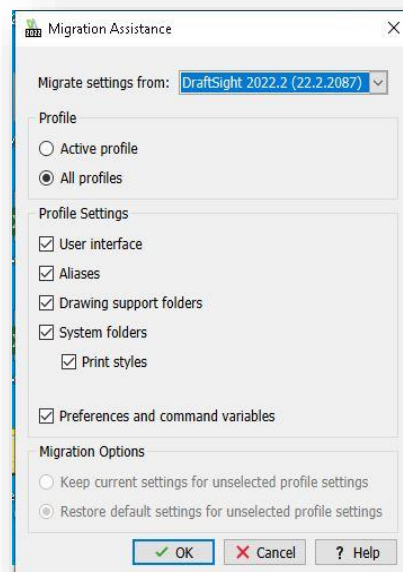
9. When prompted, you must accept the *Customer License and Online Services Agreement* to complete the installation.

If DraftSight is installed and activated on the computer, a message appears and reminds you that if you are upgrading or replacing the computer, you must first transfer your existing license. If you are performing an update to the DraftSight software and plan to continue to use DraftSight on this computer, you can disregard the warning and proceed with the installation.



10. Click **Yes** to proceed.

11. If the DraftSight software is installed on the computer, the **Migration Assistance** dialog box appears. This page allows you to select the settings that you want to migrate from any used in previous DraftSight installations.

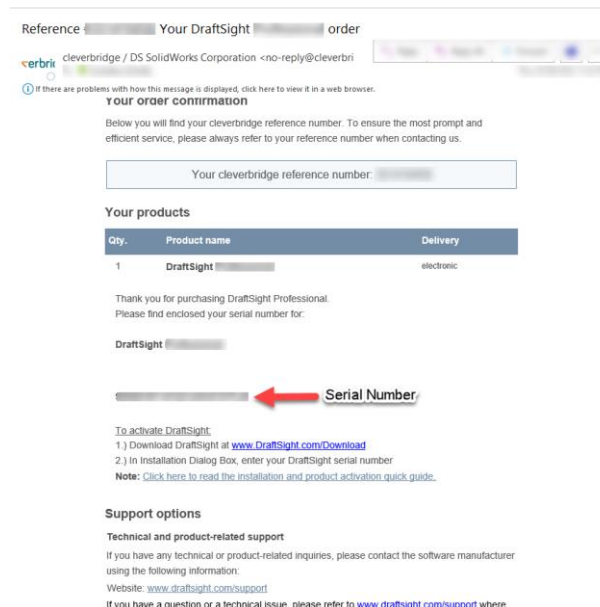


12. Press **OK** to proceed, and complete the installation.

5) Product Activation on an Existing Installation

If you are running a DraftSight Premium trial on your computer, the process is different, and does not require reinstalling the application.

After purchasing a DraftSight Professional or Premium subscription, you receive confirmation in an email message with the purchase details. This email message contains your DraftSight product serial number (license) as indicated by the red arrow in the following image. You must use this serial number to activate your product.



To activate your DraftSight license:

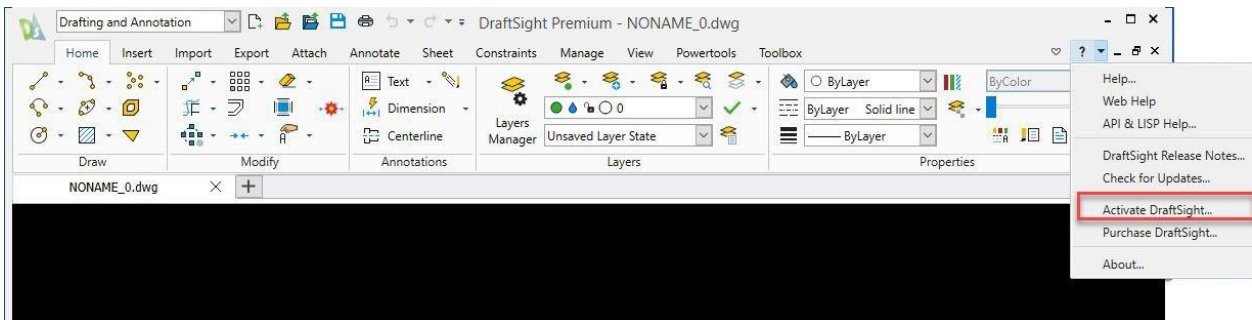
1. Run DraftSight. If you are still enjoying a 30-day DraftSight Premium trial, you can activate the product by clicking **Activate** in the dialog box when DraftSight opens.



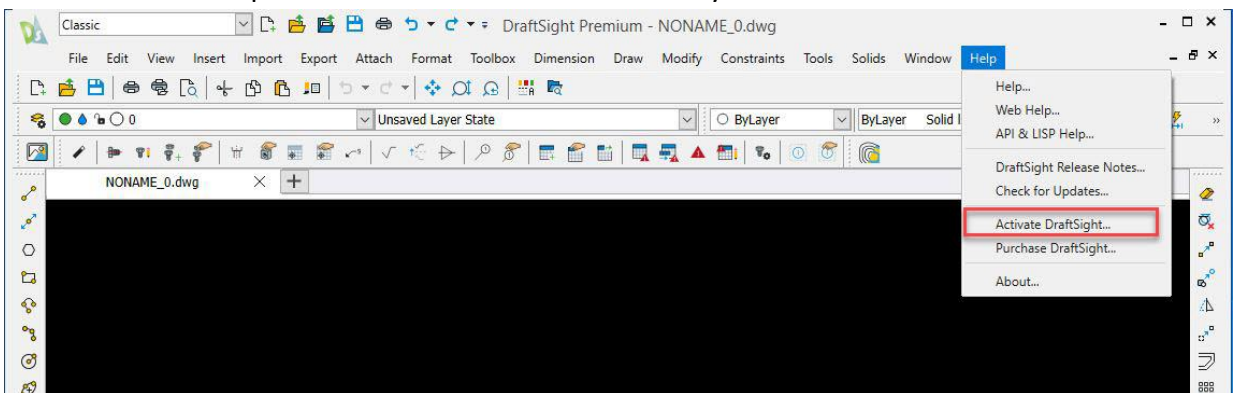
- As an alternative, you can also use the **Activate DraftSight** option in the Help menu.

Note: Depending on which layout is active, the Help menu appears in different places as shown in the following images.

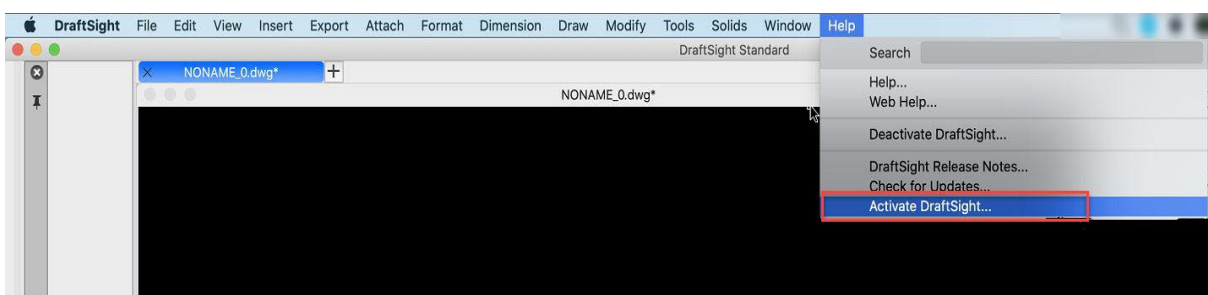
Location of the Help menu in the Windows **Drafting and Annotation** layout:



Location of the Help menu in the Windows “Classic” layout:

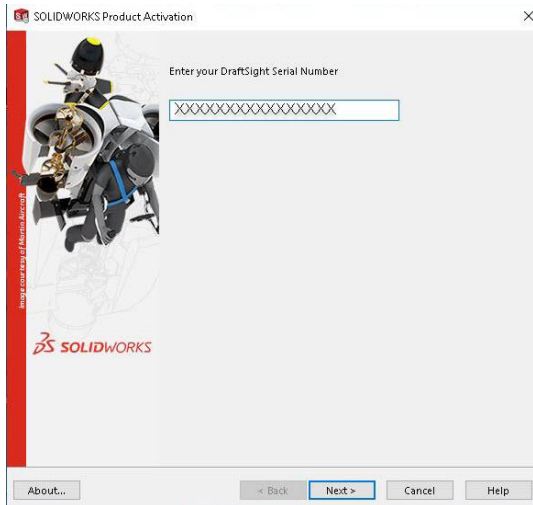


Location of the Help menu in the Mac layout:

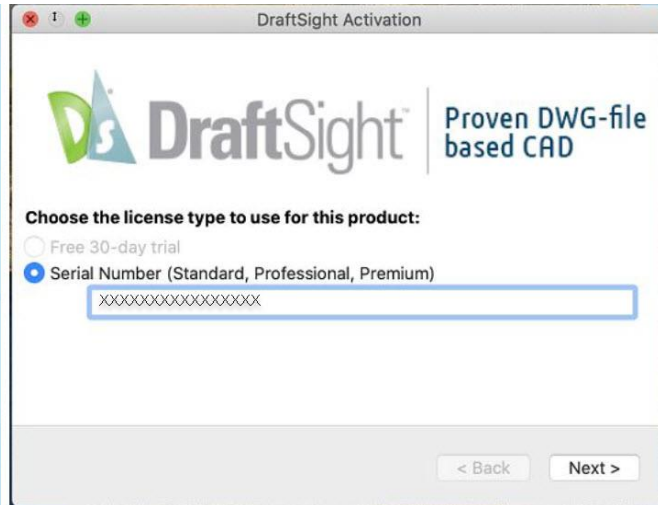


After clicking **Activate DraftSight**, the SOLIDWORKS Product Activation wizard appears.

2. Enter the serial number for your DraftSight license and then click **Next**.

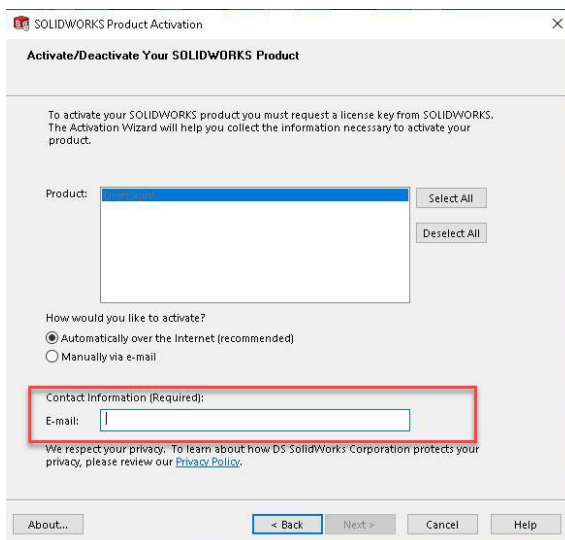


Windows

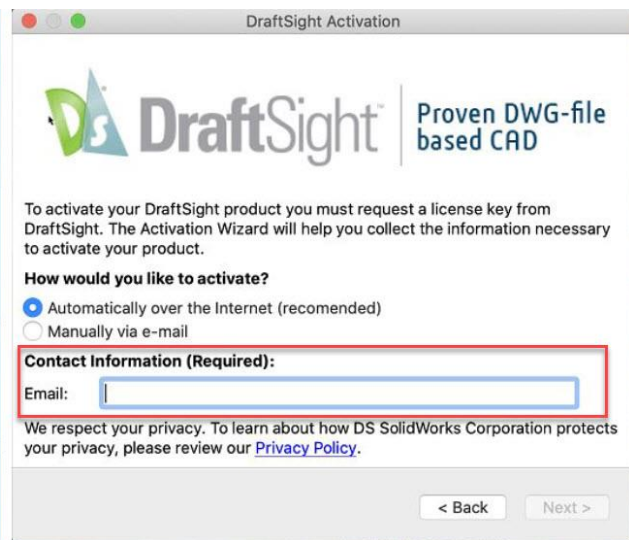


Mac

3. Select your activation method, enter your contact information and then click **Next**. Be aware that the **Next** function remains inactive until you enter a valid email address.

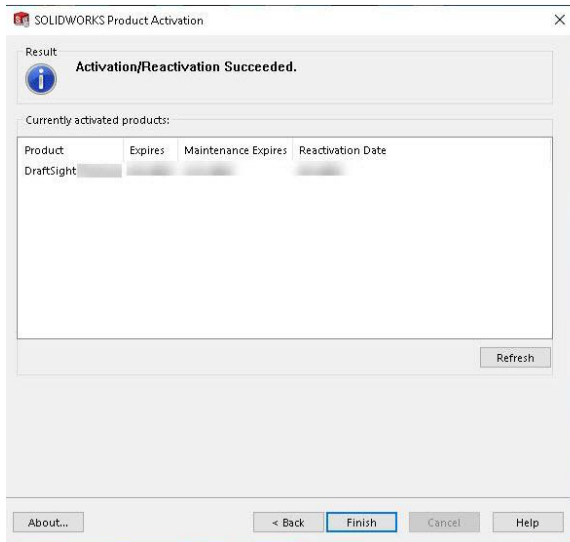


Windows

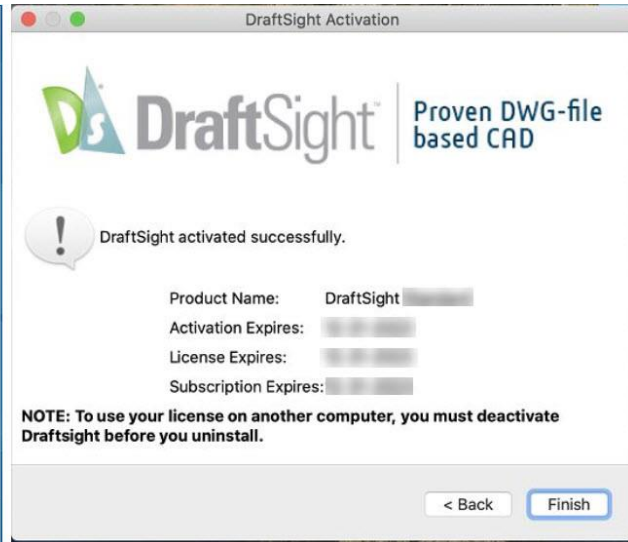


Mac

4. The activation wizard sends the information to the SOLIDWORKS Activation Server for validation.
5. After validation, a message appears informing you of successful activation.



Windows



Mac

6. Click **Finish**, and then restart the DraftSight application.

For information about the process to activate your license manually using email, (manual activation method), refer to the following help topic:

https://help.solidworks.com/2022/english/SolidWorks/swactwiz/r_activate_transfer_sw_product.htm

Note: When you open the DraftSight application, the name of the DraftSight version that you activated appears at the top of the DraftSight user interface.

6) License Management

You can manage your licenses from the Help menu. You can only use your DraftSight serial number or product on one computer at any given time. However, if you need to use the product on a different computer on a temporary basis, or in the case of computer replacement, you can transfer your license to a different computer using the **Deactivate DraftSight** functionality.

To use the **Deactivate DraftSight** option:

- From the computer where the license is active, start DraftSight, go to the Help menu and select **Deactivate DraftSight**.

After releasing the license, you can activate the license on another computer at your convenience.

Notes:

If you do not release the license from a computer that is currently activated before performing the product activation, the activation will fail on the new computer.

- Keep in mind that the purpose of the **Deactivate DraftSight** option is not to emulate a floating licensing such as is available for the DraftSight Enterprise software. The DraftSight Standalone license has a limit of 999 transfers.

7) Uninstallation of DraftSight:

To uninstall DraftSight:

1. Go to Windows Control Panel\Programs\Programs and Features.
2. Select DraftSight from the list of programs>Right click and choose uninstall.
3. Follow the on screen prompts to complete the uninstallation process.

Note: It's recommended to deactivate the license before uninstalling the application if you wish to use license on a new computer as explained in [section 6](#).

For steps to perform clean reinstallation of DraftSight refer following link from [DraftSight User Forum](#): <https://r1132100503382-eu1-3dswym.3dexperience.3ds.com/#community:51/wiki:x0idbgHMRH-8uX2-eBpBcQ>

8) FAQs and Troubleshooting

What is included in DraftSight?

DraftSight is a subscription product that provides:

- Different packages of enhanced functionality for each product version. For a breakdown of the functionality available or a product comparison, consult the [DraftSight product page](#) (<https://www.draftsight.com/product/features>).
- Access to technical support for installation and licensing issues.
- Entitlement to service packs and future software releases for the duration of the subscription.

The DraftSight subscription is valid for 12 months, starting from the date of purchase.

How do I renew my subscription?

When purchasing the product, you can select the option to renew your subscription automatically on each anniversary date.

CONFIRM AUTO RENEWAL OF YOUR SUBSCRIPTION
☒ I confirm that I am signing up for a subscription product that will be billed in regular intervals. Continued use of the purchased product is contingent upon my payment of the subscription. Details about the price and frequency of the billing were shown to me in the shopping cart above.

If you do not select this option, the registered email address receives a message one month before the date of license expiration from CleverBridge, the E-Commerce partner for DraftSight. The message notifies you that the renewal date is approaching and informs you of how to renew the subscription. Otherwise, you can contact CleverBridge directly with any purchase or sales-related questions by sending an email message to cs@cleverbridge.com.

What if I do not renew my subscription?

The DraftSight subscription is valid for 12 months, starting from the date of purchase. When your subscription expires, the software stops working. If your subscription expires and you want to renew the subscription to regain access to the software, you can do so by contacting the Cleverbridge Support Team. Refer to the email message or receipt that you received at the time of purchase.

How can I receive Technical Support?

You can use the following link to report installation and licensing issues to the DraftSight Technical Support Team.

www.draftsight.com/support/request-form

For questions that relate to product functionality, sign in to the DraftSight Community, which contains a wealth of information and the ability to connect with other users:

www.draftsight.com/community

For issues that relate to the purchase or order process, contact the Cleverbridge Support Team:

<https://support.cleverbridge.com/hc/en-us>

You can find contact information for the Technical Support and Order Processing Support teams in the email message that contains the DraftSight Standalone serial number that you receive at the time of purchase. When contacting the support teams, always include your DraftSight serial number and a clear description of your problem.

Can I use DraftSight Standard, Professional or Premium products on more than one computer?

You can only activate your DraftSight serial number or product key on one computer at any given time. For information about how to transfer a license, see [section 6](#).

Where can I find the DraftSight installation files?

The different DraftSight products (Standard, Professional, Premium, Enterprise and Enterprise Plus) share the same installation file. During the installation process, you select which product to install. The installation is validated locally by the activation method that corresponds to the product you select, as described earlier in this document.

The only method of distribution for the DraftSight product is from the Dassault Systèmes DraftSight product page at:

<https://www.draftsight.com/support/draftsight-download>

My computer stopped working and I am unable to transfer DraftSight to a different computer.

In this case, it is possible to disable the computer to allow activation of the product on other computer. Contact the DraftSight Technical Support Team to report the failure, include your DraftSight serial number and request the computer disablement.

After upgrading the hardware or operating system, the DraftSight software stopped working.

For licensing purposes, DraftSight generates and uses information based on the local hardware and OS configuration. Some operations such as upgrades or replacement of the OS or hardware can affect this information and cause the licensing to fail. To prevent any issues, it is a recommendation of the DraftSight Technical Support Team that you use the **Deactivate DraftSight** functionality before performing any of these operations. After completing these operations, you only need to reactivate the product on the computer. If you perform any of the operations mentioned, and then lose access to the product, contact the DraftSight Technical Support Team. When contacting the support teams, always include your DraftSight serial number.

https://www.draftsight.com/support/request-form?check_logged_in=1

Where can I find information about the functionality available?

The product installation adds information to the standard Help files. The “*DraftSight API & Lisp Help*” is available for the DraftSight Professional and Premium versions. The information

available under the **Support** tab is a great learning resource. You may also consult the following resources for additional documentation and information:

- The DraftSight Product page
<https://www.draftsight.com/>
- The DraftSight Community
www.draftsight.com/community
- The DraftSight Blog
<https://blog.draftsight.com>
- The DraftSight YouTube Channel
<https://www.youtube.com/user/DraftSight>